



## CONTACT US

### PRE-TRAVEL FIT

Have a question about a new or existing VAX booking?  
Contact us using one of the following methods below.

Email: [algdesk@algvacations.com](mailto:algdesk@algvacations.com)  
Phone: 866-ALG-DESK (866-254-3375)

Hours of Operation:  
Monday – Saturday: 9:00 am – 9:00 pm EST  
Sunday: 10:00 am - 2:00 pm EST

### DURING TRAVEL/DAY OF DEPARTURE

#### 1-866-ALG-DESK

**Apple Vacations** - [duringtravel@applevac.com](mailto:duringtravel@applevac.com)  
**Funjet Vacations** - [duringtravel@funjetvacations.com](mailto:duringtravel@funjetvacations.com)  
**Travel Impressions** - [duringtravel@travimp.com](mailto:duringtravel@travimp.com)  
**Southwest Vacations** - [duringtravel@southwestvacations.com](mailto:duringtravel@southwestvacations.com)  
**Blue Sky Tours** - [duringtravel@blueskytours.com](mailto:duringtravel@blueskytours.com)  
**United Vacations** - [duringtravel@unitedvacations.com](mailto:duringtravel@unitedvacations.com)

If calling from outside the US, dial +1-866-ALG-DESK. Be sure to hold the "0" down to ensure you have the "+" sign included

### PRICE MATCH

**Apple Vacations** - [applematch@applevac.com](mailto:applematch@applevac.com)  
**Funjet Vacations** - [fjycompmatch@applelg.net](mailto:fjycompmatch@applelg.net)  
**Travel Impressions** - [pricematch@travimp.com](mailto:pricematch@travimp.com)  
**Southwest Vacations** - [compmatch@southwestvacations.com](mailto:compmatch@southwestvacations.com)  
**Blue Sky Tours** - [blueskycompmatch@applelg.net](mailto:blueskycompmatch@applelg.net)  
**United Vacations** - [uvcompmatch@applelg.net](mailto:uvcompmatch@applelg.net)

Hours of Operation:  
Monday – Friday: 9:00 am – 6:00 pm CST

### AGENT REWARDS

Email: [WAVESRewards@algvacations.com](mailto:WAVESRewards@algvacations.com)  
Travel Reward Redemption: [AgentRewardsTravel@algvacations.com](mailto:AgentRewardsTravel@algvacations.com)

### CONTRACTED GROUPS

Email: [GroupsCare@applelg.net](mailto:GroupsCare@applelg.net)  
Phone: 844-986-1099

### GROUPEASE®

Email: [GroupEase@algvacations.com](mailto:GroupEase@algvacations.com)  
Phone: 844-986-1099

### POST TRAVEL

Post Travel Form:  
<https://gcctech.wufoo.com/forms/zlocc86146sfrl>

### VAX TECH SUPPORT

Email: [vaxtechsupport@vaxvacationaccess.com](mailto:vaxtechsupport@vaxvacationaccess.com)  
Phone: 414-934-2900  
VAX Help Center:  
<https://www.vaxvacationaccess.com/pages/vax-help-center>

### AIRLINE BAGGAGE POLICIES

#### Apple Vacations, Funjet Vacations, Travel Impressions

<http://media.triseptsolutions.com/sites/Global/PublishingImages/pdfs/BaggageUS.pdf>

#### Southwest Vacations -

<https://www.southwest.com/help/baggage>

#### Blue Sky Tours -

<http://media.triseptsolutions.com/sites/Global/PublishingImages/pdfs/BaggageUS.pdf>

#### United Vacations -

<https://www.united.com/ual/en/us/fly/travel/baggage.html>

